

From: Douglas Norton
To: Microsoft ATR
Date: 1/18/02 2:48am
Subject: Microsoft Settlement

I am a former Windows OS user. I do still use Microsoft products when they are available for Mac.

I think Jackson was correct in his findings. Microsoft is guilty of abusing it's current position of being the dominant OS.

I think they are also guilty of fraudulent advertising. They mislead the unknowing public to believe their product is secure and stable.

I had such bad experience with MS over the years with their "upgrades" that I finally gave up.

You would do the public a great disservice if you let MS get off too easy.

Please do not let the settlement which they were to donate software and computers to schools go thru.

This would only hurt competing OS's